PATENT 09/415.507

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## N THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Mukesh Dalal

Serial No.:

09/415,507

Filing Date:

October 8, 1999

Group Art Unit:

3623

Confirmation No.

4917

Examiner:

Susanna M. Meinecke Diaz

Title:

RECEIVED GROUP 3600 Method and System for Optimizing Request-Promise

Workflows

Mail Stop

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

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I hereby certify that this paper or fee is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated below and is addressed to Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-

Date of Deposit: December 15, 2003

## Response Pursuant to 37 C.F.R. § 1.111

In response to the Office Action mailed August 13, 2003, Applicant respectfully requests the Examiner to reconsider the rejection of the claims in view of the following amendments and remarks. Please amend the Application as follows.